## STATEMENT OF THE HONOURABLE MINISTER ON THE INAUGURAL MEETING OF THE COMPLAINTS REVIEW BOARD

Chairperson of the Complaints Review Board

## Members of the Board

- 1) Let me start by welcoming you all to this very important gathering, the inaugural meeting of the (CRB). You will all agree with me that in recent years, procurement reforms have preoccupied a very important place in our economic policy reform agenda and it is in this direction that the government commits to strengthen our procurement process.
- 2) It is considerably evident that a public procurement process without a grievance redress mechanization is bound to display a lot of resentment and hence could yield inefficiencies and limits the value for money.
- 3) The main function of CRB is to provide an administrative review of complaints and cases submitted to it through the secretariat for settlement in accordance with the provision of the GPPA section 54 (1), 2014.
- 4) Yet, this challenge is not unsurmountable, especially with the concerted efforts of all the members. At this point, I kindly request members of the CRB to provide all the necessary support to the chairperson of the Board, as it is a prerequisite to the efficiency and success of the Board.
- 5) At this point, let me quickly say that whilst some decisions of the Board might not be palatable, I urge you to act diligently and professionally on evidence and information provided in making your resolutions.
- 6) On this note, I wish to thank you all for accepting this daunting task and please note that my doors are open to you and at all times.
  - I wish you a fruitful and successful term of service.